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META-ANALYSIS OF THE RESEARCH ABOUT MOOC DURING 2013-2014

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ABSTRACT

The first MOOC (Massive Open Online Course) was launched in 2008 in Canada. Since then these new model of online education has proliferated around the world and sparked many interesting and often heated discussions regarding their benefits and implications in the field of education. In order to understand and contribute to the debate surrounding MOOCs and their educational possibilities it is necessary to go beyond opinion, intuition or isolated experiences. It is necessary to have evidence that allows for systematic, detailed and contrastive evaluation.

Following the methodology used in an earlier investigation that analyzed publications from the first five years of MOOC delivery, this article looks at studies that focus on MOOCs between 2013-2014. Through a systematic search of the available literature, we found 228 investigative works, published in peer reviewed journals. A quantitative and qualitative analysis of these publications is presented. Classification was based on the year of publication, the type of publication and eleven distinct categories we found of interest.

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We found that increases in the number of publications and, to a lesser extent, presentations at conferences. Pedagogical strategies are the most common focus as well as learner motivation, presentence and implications for higher education systems.

The reach/scope of the MOOC phenomenon for online teaching has sparked and challenged both institutions (their structure, pedagogical model, management and business) as well as instructors (their roles and competencies). In order for answers to be able to settle in what the evidence in the investigation has been building, it is necessary to agree on a common set of topics and research methodologies.

KEYWORDS

MOOC; virtual education; higher education; online courses; open education; learning environments

INTRODUCTION

MOOC is an acronym for *massive open online course*. *Massive* because its aim is to scalable to as large number of learners as possible – potentially to hundreds of thousands- as opposed to courses aimed at a limited number of participants. *Open* because the course lacks any restrictions and requirements to gain access - it uses resources that are not proprietary and are open to the community without having to pay any authorship fees in order to use them –although this doesn't match with some of them: i.e. Coursera-, and because it is free. Finally, *online* because it is conducted online in a virtual context accessible any time and any place.

The first course to be given the name MOOC was run in Canada in 2008. It was called *CCK08: Connectivism and Connective Knowledge* and its authors were George Siemens and Stephen Downes. The course was offered to students who were registered at the University of Manitoba, but the novelty was that it was open to any who wanted to participate, with the aim of demonstrating the power of connections between and networks among people over the internet for learning and training. The only condition was that the teachers would only assess those students registered at the university. The rest would be participating in self-evaluation activities and peer evaluations in order to determine their progress and their grasp of the subject matter. It surpassed all expectations: more than 2,200 participants enrolled.

In 2009, Sebastian Thrun and Peter Norvig of Stanford University developed the MOOC *Introduction to Artificial Intelligence*, which convened, according to the university's own sources, more than 120,000 participants from around the world. This MOOC, however, did not have the same objective as that developed by Siemens and Downes. In this case the collaborative and connectivist components morphed into a transmissive approach, which highlighted information from the two Stanford professors.

Later in 2012 the MOOC phenomenon became a widely discussed and debated. Pappano (2012) echoed this in an interview in the *New York Times* dubbing 2012 as *The*

Year of the MOOC. This newspaper synthesized movements that had occurred in the North American educational market that year. The article focussed on three business initiatives created to commercially develop and exploit the MOOC model: *Coursera, edX, and Udacity*. Coursera is a *joint venture* between venture capitalists and an eminently commercial and considerably aggressive strategy was decided upon. EdX revolved from an agreement between the Massachusetts Institute of Technology (MIT) and Harvard University and was structured as a non-profit company whose goal was to research and improve online learning. The third, *Udacity*, was created by Sebastian Thrun, mentioned earlier, as a spin off from Stanford University with a view to a commercial end as well. In Spain, driven by Telefónica, Banco Santander, and Universia, MiríadaX was introduced with the objective of becoming the Spanish language MOOC platform.

The rise of online education, however, is not isolated nor has it descended from the creation of some of these early MOOCs. Babson College's annual reports (and previously those of the Sloan Foundation) demonstrate that online learning has increased in the United States by between 12 and 20% in the last seven or eight years (Allen and Seaman, 2013). Virtually all North American college students have taken at least one online course during their university career, and the expectation is that this figure will increase. However, a fundamental aspect of this recent explosion can be observed in the behaviour of the so-called *top tier* universities. These universities have generally ignored the existence of online education for the last fifteen years but now consider it (often using a MOOC strategy) as a strategic element of their future development. The increase in the cost of higher education in the United States has contributed to these universities' shift in thinking that online education could now be the solution to reducing costs, even though that approach has always generated serious doubts, as shown in many studies (Rumble, 2004; Daniel, Kanwar and Uvalic-Trumbic, 2009; Bates and Sangrá, 2011; Contact North, 2014).

The year of the MOOC generated a considerable amount of literature, especially in journals and newspapers. These articles were generally positioned for or against MOOCs based on the insights and opinions of experts, or presentations of research that had been conducted with greater or lesser success, but with little or no systematic evaluation. This, nevertheless, generated interesting discussions providing, more considerably more questions than answers, many of which begged of empirical research to resolve. What follows is a brief summary of the topics that deserved -and in some cases, still deserve- researchers, administrators, politicians and the general public.

Undoubtedly the MOOC phenomenon has put online education in the media and public spotlight. While many open, public and private institutions have been offering not only online courses, but also completely accredited online programs for twenty years, many others have discovered the potential (and challenges) of online education only very recently.

The philosophy of openness and the absence of access restrictions to these courses, beyond the obvious need to have available the communication and the

necessary devices, could help to democratize access to certain knowledge and help it reach those places where education provision fails to meet demand (Rizvi, Donnelly and Barber, 2013). However, others argue that this so-called democratization is in reality non-existent, since those who are studying MOOCs are, overwhelmingly, people with a university education and from developed countries (O'Shea *et al.*, 2013).

Another consideration is the role that these courses can fulfil within institutions of higher education. The commercial, economic, and strategic institutional dimensions behind this phenomenon should be more deeply analysed, in addition to the inherent link to the learning quality. The will to expand to a broader public and other markets and the strategies for internationalization, which also pursue greater expansion in economically critical times, has made some institutions consider MOOCs as a good informational instrument for the organizations themselves. Finally, the degree to which MOOCs can be used to supplement or even replace the current model of delivery in small to medium sized lecture halls, directed at current campus students, remains very contentious.

On the other hand, and despite the fact that massification has never been a characteristic of success, MOOCs defenders embrace this concept because they believe that the availability of information to thousands of people engaged in learning processes could help to better understand how people learn. This belief drives emerging disciplines including learning analytics (Campbell, DeBlois and Oblinger, 2007) and educational data mining.

Examining a MOOC in a particular university and degree of controversy surrounding it ranges from a less controversial position when it is used primarily for commercial purposes (attracting students, brand recognition, advertising, etc.) to a more highly debated position when it represents a major disruption in the pedagogical field (Feldstein, 2014).

Although it is possible that there are other lesser-known models, when speaking of MOOCs, we should bear in mind that there are two major types that draw media attention: the cMOOC and the xMOOC. The first follows the principles of connectivism (Siemens, 2004), which believes that learning is generated on the network, starting with the contact and relations that are established between the nodes (people and resources) of the network. It argues that the knowledge created in a network is larger and more powerful than that created individually. The cMOOCs make resources available to those who would like to share them, encourages production by students of additional resources and suggests generating interactions with peers in order to expand knowledge.

The xMOOCs have a much simpler structure. Their approach replicates more traditional teaching methods: a set of resources, typically audio visual—in many cases recordings of in-class lectures—is made available to anyone who would like to use them. The purpose of the xMOOC is to transmit content, to which self-study activities or peer discussions are added for those who would like to complete the course. The

feedback is usually automated, and the assessment is carried out by objective, automated tests. Recently, revenue models are being developed for xMOOCs in which students pay for additional machine marked assignments to earn a certificate of completion.

Therefore, MOOCs cannot be spoken of in a uniform voice. Some voices in the debate refer to the educational design of the MOOCs as a key factor in their success (Guàrdia, Maina and Sangrà, 2013; Conole, 2014; Ramírez, 2014). However, it is clear that none of these models has yet developed mechanisms sufficiently robust to help us understand what and how much the participants have actually learned at the end of neither the process nor what should be the main objective of this new scalable model with capacity to reach any who wants to learn.

On the other hand, while some of the critiques of the MOOCs question the vanity of the professor who will become known worldwide through the videos, there are enthusiastic professors who see in this initiative an opportunity to change their teaching methods (Daniel, 2012) in order to teach better, to help their students learn more and learn it more effectively, and to offer them more learning opportunities. In short, to experiment and improve higher education.

Another point of dispute has been, and is, the success of the participants. Of course, any definition of success could and should be debatable. Nevertheless most of the sensational news has only been about how many students sign up for a MOOC, not about how many finish it. The percentage of dropouts in the MOOCs is very high -much higher than in other online education models. Most authors place this dropout percentage between 87% (Onah, Sinclair and Boyatt, 2014) and 95% (Ho *et al.*, 2014), surpassing 90% (Rivard, 2013).

There are studies that claim that after the first week, overcoming the *pull factor* or the novelty, the participation and collaboration index among students drops dramatically, and in some cases becomes non-existent (Lin, 2013).

With this data, some authors show that the dropout percentage is not important (Wright, 2014), or that many *only want to learn*, and that when they have learned what they want, they drop the course (Devlin, 2013). It is possible. Even so, maybe we should speak more about disclosure than training. Or perhaps the MOOCs are better suited to certain student profiles, those who are self-taught, prefer to be, and are capable of achieving their educational goals without any specific support. In any case, it raises doubts as to whether MOOCs actually achieve their goals and what precisely these goals are. The traditional online assessment systems, with objective, multiple choice questions, commonly used in xMOOCs, reveal little about the learning competencies the participant has acquired.

Finally, another no less important cause for debate is the business model that is needed to sustain MOOCs. Without a doubt, the fact that they are offered for free has had a lot to do with the positive perception that many people have of MOOCs. Applying

the theory of disruptive innovation by Clayton Christensen (Christensen, Johnson and Horn, 2008), the appearance on the market of a low end offer that breaks the existing cost structure (tuition and university fees) and offers a product that, even though it is likely of lesser quality, but which is much more affordable to the population, could become the dominant model in the future.

However, the MOOCs economic models are in no way clear, not even for those businesses that have leapt at the opportunity to invest in this field. No doubt these companies (and institutions) are experimenting with different models to see which of them has most favourable results (Haché and Punie, 2012; Pedreño *et al.*, 2013).

Universities are thus forced to take into consideration all of the issues discussed above before developing a position on their own involvement in MOOCs. The study carried out by Hollands and Thirtali (2014) synthesized the possible reasons why those institutions of higher education have embraced the MOOC phenomenon with an unusual enthusiasm:

- Extending reach and access.
- Building and maintaining a brand.
- Improving economics: reducing costs or increasing revenues.
- Improving educational outcomes.
- Innovation in teaching and learning.
- Research on teaching and learning.

This last point is the most relevant for this study's objectives. So far, most of the debate on MOOCs has moved within a framework of opinions, both favourable and unfavourable, which are not based on evidence. Many of these and other claims have not been subject to a rigorous and reliable evaluation.

The elements that previously were considered pieces of the MOOC debate have generated, as already mentioned, many more questions than answers. What is the level or the depth of learning that can be achieved with the MOOCs? Is there a sustainable business model that allows offering quality online courses completely free? If this model exists, for whom is it sustainable and who benefits from it? What are the pedagogical innovations that MOOCs are contributing with? How can we really know that the participants in a MOOC reach their personal goals? What does quality mean in a MOOC? Only through sustained and systematic research can we hope to answer questions and more.

In 2012, Liyanagunawardena, Adams and Williams (2013) conducted a systematic review of the literature that had been published up to that time in reference to the MOOC phenomenon. However, what has been published in the subsequent two years exceeds that which was analysed during the four previous years. For this reason, it was considered very important to carry out a new study that would go beyond opinions and the presentation of specific experiences, and would concentrate on those publications presenting research findings that shed more light on the significance and potential of these types of courses.

This article presents a meta-analysis of the literature from the two year period of 2013-2014 which represents an improvement with respect to that carried out by the authors cited from 2008 to 2012, concentrating in particular on those publications that present results from research focussed on MOOCs.

METHOD

The literature review model used followed the procedures from Liyana, Gunawardena, Adams and Williams (2013). They used criteria from Fink (2010) in a standardized manner such so that others could replicate the identification methods for papers liable to be considered. This article takes as its starting point that methodology, which consists of identifying relevant papers for the review in progress beginning with an inquiry into reputed journals in the field, databases, search engines, and other systematic reviews that could be accessed. Therefore, and following this example, we searched for research results that used the same key words used in the baseline (2013) study.

- MOOC
- Massively Open Online Course
- Massive Open Online Course

To avoid the problems which Liyanagunawardena, Adams and Williams (2013) found (for example, that in the revision of certain journals featured in the field only one provided articles about the topic and that none of these were relevant), the search began in academic data bases: ISI Web of Knowledge, ProQuest (ERIC, British Education Index and Australian Education Index), JSTORE (Education titles), IEEEXplorer, and SCOPUS. As in the study referred to, some of the articles were rejected because they did not reflect the study's thematic area, even though the MOOC acronym was included.

We selected only those papers that presented an empirical study on MOOCs, rejecting theoretical articles, political reports, and *position papers*, as well as those that only presented an opinion or intuition about the phenomenon in question.

Using these strategies we located a total of 228 papers, that were published in 2013 and the nine first months of 2014.

The analysis' process was as much quantitative as qualitative. The quantitative analysis consisted of the classification of the papers according to the publication year and type in which it appeared, as well as their classification by categories. For the qualitative analysis, and given that the intention was to identify the research areas on which the studies focused, categories that Hollands and Tirthali (2014) used were applied and adapted to identify the areas in which research on MOOC seemed to be advancing and which raised the interest of the institutions' directors who were interviewed in the study.

The initial categories were as follows:

- 1. The role of social networks in teaching and learning.
- 2. Testing pedagogical strategies.
- 3. Student engagement and motivation.
- 4. Machine learning/modelling research.
- 5. Natural Language processing.
- 6. Human-computer interaction.
- 7. Personalized/adaptive learning.
- 8. Comparing hybrid courses with traditional ones.
- 9. Developing data standards and a common platform for data mining.

We found additional foci of these research studies that could not be classified using the categories above, so we added two emergent categories.

- 10. Institutional objectives, consequences for the higher education system.
- 11. Cultural and accessibility issues.

RESULTS

To present the results, two perspectives were followed: quantitative and qualitative. A quantitative perspective offered a panoramic view of the papers found, taking into account various classification criteria: specifically, their publication year, the publication's typology and the topic referred to according to the categories that had been considered in the review that were based on the studies found. While in the latter case the quantitative and qualitative perspectives were combined in the sense that the location of the studies in the categories-and, even more so, the definition of those same categories- followed a process of content analysis and the approximation and review on the line of a qualitative approach. Ultimately, the quantification was made posterior to the definition of categories and the publication's distribution process in those categories. It should be noted, also, that some of the studies -upon taking into account the contents addressed- were placed into more than one category.

Table 1

Papers per publication year						
Year	# Studies					
2013	87					
2014	141					
Total	228					

As explained above, this review is limited to the years 2013 and 2014. Table 1 shows the distribution by publication year: 87 studies on MOOC found in 2013 while in 2014 the number rises considerably to 141 studies. If the previous work referenced in order to develop the present review is taken into account, the upward trend in the number of publications noted in 2012 continues and resulted in increases in the following two years. As was to be expected after the progression observed by Liyanagunawardena, Adams and Williams (2013), the MOOC phenomenon has aroused great interest in the educational community. The rapid growth in numbers of publications is a clear reflection of the enthusiasm that MOOCs awakened and the fascination of diverse agents within the educational community find in an initiative that still raise as much doubt about the possibilities of the business and success that the

massive open online course can generate. Specifically, Liyanagunawardena, Adams and Williams (2013) identified a single paper in 2008 and another in 2009, seven in 2010, ten in 2011, and twenty-six in 2012. That is to say that between the years 2012 and 2013 the publications about MOOC tripled and in two years (from 2012 to 2014) they multiplied by five.

In addition, it should be noted that the publications that were collected by Liyanagunawardena, Adams and Williams (2013) were not strictly research but about any aspect related to the MOOCs. Hence, one of the conclusions that should be mentioned is not only the impact that MOOCs have created quickly and expansively, but also that they have given rise to empirical studies that allow a review of their contributions. These research articles begin to provide evidence of what they might mean in the online education field, as well as the optimal conditions needed to make their design and development more effective (Guàrdia, Maina and Sangrà, 2013; Conole, 2014; Ramírez, 2014).

Table 2

Code	Туре	#	%
А	Articles	112	49.12
В	Conference proceedings	97	42.55
С	Newspapers	4	1.75
D	Reports	7	3.07
Е	Workshops	3	1.32
F	Books/essays	5	2.19
	Total	228	100.00

Paper distribution by publication type

Table 2 contains the division of papers according the means of publication. It should be noted that almost half of the publications were disseminated through academic journal articles (49.12%). The articles were distributed in 48 journals, 26 of which are open access and 22 have restricted access or are distributed only by purchase.

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The second most widely used means of circulation has been through presentations at conferences (42.54%). The following publication methods have had limited use: 3.07% in reports; 2.19% in books or essays; 1.75% in informative periodical publications and 1.31% in workshops or seminars.

In terms of journal publications, it is worth noting that several have been in special issues focussed on MOOCs. These include special issues in the *British Journal* of Educational Technology (BJET), The International Review of Research in Open and Distance Learning (IRRODL), Journal of Universal Computer Science (JUCS), International Journal of Distance Education Technologies (IJDET) and Journal of Computer Assisted Learning (JCAL).

It is surprising that the number of papers published in article format is higher than conference presentations. Scientific meetings, whatever their organizational structure (symposium, conference, meeting...) are much more flexible and immediate as a showcase for the latest scientific advances and as a forum for debate and corroboration with colleagues on the newest initiatives or on experimental phases of research. We also note that in some cases studies presented first in conferences were subsequently published in journals (above all in monographic issues) and for this reason the number of studies in journal articles is greater.

In the period of this study seven reports were identified, mostly produced or commissioned by institutions and organizations whose intentions was to respond to a need for a panoramic view of the MOOCs and, above all, to inquire into several economic, academic, administrative and pedagogical implications. Titles of these reports below are a sample of the purpose and scope of the reports produced:

- *MOOCs: expectations and reality. Full report (Center for Benefit-Cost Studies of Education Teachers College, Columbia University).*
- An avalanche is coming (Institute for Public Policy Research)
- The pedagogy of the Massive Open Online Course: the UK view (The higher education academy)

• MOOCs @ Edinburgh 2013 – report #1 (https://www.era.lib.ed.ac.uk/handle/1842/6683)

In terms of the number of books published in this time period, it is important to note that publications in book format require more time to edit and circulate, and have more cumbersome procedures for their acceptance by publishers. However, like the reports the titles of these book publications show the concerns of the institutions of higher education regarding MOOCs. Thus, two publications, one in 2013 and one in 2014, were published with support from the EUA (the European University Association). In addition, a book about MOOCs in the United Kingdom MOOC: *Massive open online courses. Higher education's digital moment? (London: Universities UK Publications)* was published.

Table 3

		2013		2014	
Code	Туре	#	%	#	%
А	Articles	37	42.52	75	53.19
В	Conference proceedings	40	45.98	57	40.42
С	Newspapers	4	4.60	0	
D	Reports	3	3.45	4	2.84
Е	Workshops	0		3	2.13
F	Books/essays	3	3.45	2	1.42
	Total	87	100.00	141	100.00

Paper distribution by year and publication type

As shown in Table 3, the proportion of the studies according to the year and type of publication is quite similar.. Nevertheless, there are differences, which though minimal, are worth comment. Firstly, note the significant increase in publications in journals. As has been stated, the publication of a paper -especially in indexed journalsis subject to a review process -and in most cases resulting in changes requested of the authors-often resulting in delays from months up to a year or more. This may be one of the causes for the difference in the number of publications found in those years.

The number of conference presentations has also risen indicating the importance of MOOCs for researchers and scholars, as is reflected in the various events that have taken place in both periods. It should be noted that the conferences that have included MOOC presentations are varied in topics, and include as many meetings of a more technological or management nature as those of a more educational one. Take the following conferences for example:

- Advanced Learning Technologies (ICALT), 2014 IEEE 14th International Conference on (LOOCs -- Linked Open Online Courses: A Vision).
- 3rd International Conference on Education and Education Management (EEM) Location: Singapore, SINGAPORE Date: NOV 15-16, 2013 (The Bilingual Teaching Reform Combined with MOOC)

For their part, educational conferences prioritize those aspects relative to learning through MOOCs:

- Proceedings of the European Conference on e-Learning, ECEL (Something for everyone: MOOC design for informing dementia education and research).
- IADIS International Conference on Cognition and Exploratory Learning in Digital Age, CELDA 2013 (Developing a connectivist MOOC at a college of education: Narrative of disruptive innovation?

This brings attention to the fact that in 2013 there was no workshop that included topics about MOOCs and that of the three papers developed in 2014, two were presented at the same event: *3rd International Workshop on Learning Technology for Education in the Cloud, LTEC 2014; Santiago; Chile; 2 September 2014 through 5 September 2014; Code 10735.*

Table 4

Code	Category	#	%
1	The role of social networks in teaching and	53	23.24
	learning		
2	Testing pedagogical strategies	84	36.84
3	Student engagement and motivation	64	28.07
4	Machine learning/modelling research	16	7.02
5	Natural Language processing	15	6.58
6	Human-computer interaction	38	16.67
7	Personalized/adaptive learning	16	7.02
8	Comparing hybrid courses with traditional ones	22	9.65
9	Data standards and common platform for data	43	18.86
	mining		
10	Institutional objectives, consequences for the	51	22.37
	higher education system		
11	Cultural and accessibility issues	16	7.02

Distribution of studies by topic category

As is noted above, the categories used to thematically classify the papers that were found in the bibliographical review emerged from a dual process that can be classified as deductive and inductive: initially, the nine categories collected by Hollands and Tirthali (2014) were used and, upon applying them to organize the publications, it was noted that two more categories were needed to bring together certain aspects of the research that could not easily be placed in the previously selected nine. Thus the total number of categories included was eleven.

Some of the papers were coded in more than one category taking into account the topics addressed in the work. Thus, the total sum of the reviewed publications in Table 4 exceeds the 228 studies that were reviewed (though the percentage is calculated with reference to the 228 studies found).

The data collected in Table 4 affirms that more than one third of the research about MOOCs has been oriented toward *testing pedagogical strategies*: for example,

content co-creation and participatory pedagogy (Anderson and Ponti, 2014); or MOOC design for the levelling of knowledge (Daza, Makriyannis and Rovira Riera, 2013). More than a quarter of the studies focused on studying student engagement and *motivation*: evaluation of support systems for students (Stewart *et al.*, 2013), reasons to enrol in a MOOC and learning experience (Zutzhi, O'Hare and Rodafinos, 2013); or strategies to encourage participation (Kizilcec et al., 2014). A similar percentage of studies attempted to respond to two far-reaching social and institutional issues: for category one, exploring the role of social media in education: the use of 2.0 tools for learning (Alario-Hoyos et al., 2014); or how to learn to collaborate on online networks and offline (Schreurs et al., 2014); and with respect to category ten, identifying how to cover institutional objectives, consequences for the higher education system: strategies for internationalization (Marshall, 2013), economic and system sustainability analysis (Hoxby, 2014), or changes in institutional dynamics (O'Connor, 2014). The following categories that attracted research interest are referred to as data standards and common platform data mining (18.86%): an analysis of the use of resources with respect to the time spent with each one (Breslow et al., 2013); or navigation strategies according to age and country of origin (Guo and Reinecke, 2014) and human-computer interaction (16.67%): adapting the machine to student progress (Vargas, 2014). The following categories have been least researched and the number of studies found does not reach 10% in any case. Such is the situation of the categories relating to *comparing between* hybrid courses with traditional ones, machine learning/modelling research, personalized/adaptive learning as well as cultural and accessibility questions.

Table 5

		2013 ¹		2014^2			
Code	Category	#	%	#	%		
1	The role of social networks in teaching and	16	18.39	37	26.24		
	learning						
2	Testing pedagogical strategies	35	44.82	49	34.75		
3	Student engagement and motivation	19	21.84	45	31.91		
4	Machine learning/modelling research	5	5.75	11	7.80		
5	Natural Language processing	6	6.90	9	6.38		

Distribution of papers by year and publication type

6	Human-computer interaction	19	21.84	19	13.47
7	Personalized/adaptive learning	5	5.75	11	7.80
8	Comparing hybrid courses with traditional	12	13.79	10	7.09
	ones				
9	Data standards and common platform for	13	14.94	30	21.28
	data mining				
10	Institutional objectives, consequences for	24	27.59	27	19.15
	the higher education system				
11	Cultural and accessibility questions	4	4.60	12	8.51

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1 The percentage was calculated considering the total number of publications from the year 2013, or 87 studies

2 The percentage was calculated considering the total number of publications from the year 2014, or 141 studies

As shown in Table 5, some differences in several categories and also certain coincidences can be seen in the studies' distribution by year and thematic category.

Thus, both in 2013 and 2014, the research focused on *testing pedagogical strategies* (44.82% in 2013 and 34.75 % in 2014). The second topic of greatest interest in 2013 was the scope of the MOOCs in terms of the *institutions' objectives and their consequences for the higher education system* (27.59% in 2013 and a bit less in 2014 at 19.15%). In 2014 the second topic receiving the most research was about *student engagement and motivation* (31.91% in 2014 and a bit less in 2013 at 21.84%).

In 2013 there was also a rise in the interest in topics such as the possibility of *human-computer interaction* (21.84 %). In the same year, studies on *the role of social medial in teaching and learning* (18.39%); *developing data standards and a common platform for data mining* (14.94%) or *comparing between hybrid courses with traditional ones* (13.79%) were also published.

2014 recorded a good number of studies about *the role of social media in teaching and learning*, which accounted for (26.24%). The concern remains for *developing data standards and a common platform for data mining* (21.28%) and the

analysis of *institutions' objectives and the consequences for the higher education system* (19.15%).

Table 6

Distribution of papers by publication type and thematic category

	Publication type	Arti	cle	Con	ference	Newspaper		Report		Workshop		Book		
Cod.	Category	#	%	#	%	#	%	#	%	#	%	#	%	Total
1	The role of social	32	60.37	17	32.07	1	1.89	1	1.89	1	1.89	1	1.89	53
	networks in teaching													
	and learning													
2	Testing pedagogical	48	57.15	31	36.90	2	2.38	2	2.38	0		1	1.19	84
	strategies													
3	Student engagement	34	53.13	25	39.06	1	1.56	0		1	1.56	3	4.69	64
	and motivation													
4	Machine	4	25	12	75	0		0		0		0		16
	learning/modelling													
	research													
5	Natural Language	8	53.33	5	33.33	0		1	6.67	0		1	6.67	15
	processing													
6	Human-computer	10	26.31	27	71.06	0		0		0		1	2.63	38
	interaction													
7	Personalized/adaptive	9	56.25	6	37.5	0		0		0		1	6.25	16
	learning													
8	Comparing hybrid	12	54.55	7	31.83	1	4.54	1	4.54	0		1	4.54	22
	courses with													
	traditional ones													
9	Data standards and	11	25.59	28	65.12	0		1	2.32	2	4.65	1	2.32	43
	common platform for													
	data mining													
10	Institutional	25	49.03	13	25.49	2	3.92	5	9.80	1	1.96	5	9.80	51
	objectives,													
	consequences for the													
	higher education													
	system													
11	Cultural and	8	50	5	31.25	1	6.25	1	6.25	1	6.25	0		16
	accessibility issues													

This data was then analysed based on results that are reflected in Table 6, which publication formats were used most per each of the established eleven thematic categories.

More than half of the studies that referred to *the role of social media in teaching and learning* were published in articles (60.37%). A third of that research into this line of inquiry was presented at conferences (32.07%). The rest of the circulation media was used far less.

In addition, more than half of the studies related to *testing pedagogical strategies* are found in journal publications (57.15%), although they have considerable representation in conferences on this topic (36.90%).

There is a high percentage of analysis on *student engagement and motivation* in articles (53.13%) and in conferences (39.06%). It is also worth mentioning that 4.69% of the studies were collected in books.

Three quarters of the research on *machine learning/modelling* were presented mostly in conferences and a quarter was found in articles. No studies of this nature were found in other channels followed by the review.

Half of the research about *natural language processing* was found in articles (53.33%). A third of the studies were presented in conferences (33.33%).

As to the analysis on *human-computer interaction*, above all, conference publications should be consulted (71.06%). A quarter of the studies were collected in articles (26.31%) and to a much lesser extent in books (2.63%).

More than half of the analysis on *personalized/adaptive learning* (56.25%) and that of comparing *hybrid courses and traditional ones* (54.55%) were published in journals with specialized distribution channels. Nevertheless, the choice to present research on these topics in conferences was hardly negligible (37.5% and 31.83% respectively).

About *developing data standards and common platform for data mining*, research was presented mostly in conferences (65.12%), although a quarter was disseminated through articles (25.59%). One explanation for this trend is the fact that the author profile for this type of research is computer science or telecommunications engineers, who tend to disseminate the results of their work in conferences in their area of knowledge. This area highly values this type of presentation, since most of these conference proceedings are indexed in prestigious academic databases (i.e. ISI Web of Knowledge, ProQuest) and gives them a widespread audience. Eventually, they decide to publish another version of the research in a journal article.

In terms of studies reviewed in the last two categories, *institutions' objectives* and the consequences for the higher education system, as well as on cultural and accessibility questions: half of them were published as journal articles and one-third were presented in conferences.

DISCUSSION AND CONCLUSIONS

The increase of publications presenting empirical studies and, particularly, their relevant magnitude in the years 2013 and 2014, demonstrates that the MOOC phenomenon has entered into a new stage that seeks for an explanation of its meanings and the contrast that demonstrate that the results that can be obtained in scientifically rigorous research projects, in line with what some authors were already demanding (Bates, 2014; Veletsianos, 2014).

Research topics, which have been categorized using the classification of Hollands and Tirthali (2014), do not completely follow experts' expectations on an agenda for MOOC research. Thus, Downes (2013) noted that the Bill and Melinda Gates Foundation promotes some topics to be studied that have as priority points: identifying the type of data which is necessary to promote the advancement of learning, the aims and designs of different types of MOOCs, the types of students, courses and contexts for which MOOCs are effective, the depth of learning with MOOC, the MOOC components that most impact participants' learning, the teachers' roles, temporary and

different working conditions between traditional learning and online learning, costs and obstacles to their development, and the objectives that both students and institutions can reach through MOOCs.

For his part, Bates (2014) stresses the importance of inquiring into what MOOC participants learn, their costs and the possibilities of developing economies of scale, the impact on the institutional brand, ethical issues and the response to the students' needs in the digital age.

Of the work done, it can be deduced that although some of these aspects are referred to in the various publications analysed. A very important part of the research is oriented toward technological solutions (machine learning/modelling, human-computer interaction, natural language processing, data mining and learning analytics). This is likely due, on the one hand, to the fact that the xMOOCs (already referred to in this article, which make up the majority at this point), have their genesis in the engineering field; and practitioners who took the business initiatives that drove this phenomenon (Coursera, edX, Udacity) also have engineering backgrounds. Secondly, key component of the scalability of MOOCs relate to using advanced technologies to replace or supplement much of the student-teacher and student-student interaction found in less scalable models of both online and campus education. The majority of conference presentations analysed in the two years reviewed come from events in the informatics and telecommunications area (*Learning at Scale International Conference*).

Another reason that could explain the focus on technological solutions is that current business models do not guarantee the sustainability of the initiative (Haché and Punie, 2012), thus, there is a pressing need to find proposals that drastically reduce the MOOCs' development and maintenance costs. Automating the teaching process, and the consequent reduction of teacher intervention, is seen as a possible avenue to explore.

However, it should be noted that the most researched topics refer to testing pedagogical strategies and, particularly, student engagement and motivation. Hence, the criticism—even by some of this modality's strongest advocates (Siemens, 2012)—about

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the absence of teaching innovation in the xMOOC have become evident, at the same time that there is great concern about the lack of learning continuity—and the consequent dropout rate—in the majority of these courses participants. These pedagogical issues are used as evidence to criticize the so-called success of the MOOCs, and by those who want to find interpretations that allow them to continue defending the MOOCs validity (Devlin, 2013; Ho et al., 2014).

This study shows that there is an upward trend in the volume of publications and the predilection for them to be published as journal articles and, to a lesser extent, conference presentations. It is noteworthy that many articles are published in open journals, following the philosophy of this movement, of which the MOOCs could be a paradigmatic standard. Open and online journals allow for faster publication and facilitate greater reader access. In addition, having seen the special issues already mentioned which are in preparation, it is likely that a new literature review will be advisable in a reasonable period to verify and check the advancements achieved.

From a pedagogical point of view, the scope of the MOOC phenomenon for online teaching is functioning as a wakeup call which questions. It challenges on the one hand, the institutions in terms of their current structure, teaching model, and their management and business models. On the other hand, however, it also has important implications for teaching and, in particular, online teaching. The issue is made even more relevant in the analysis and development of the roles and competences that online teachers should assume and acquire to perform successfully in changing virtual environments (Muñoz-Carril; González-Sanmamed and Hernández-Sellés, 2013; González-Sanmamed; Muñoz-Carril, and Sangrà, 2014).

The considerable amount of information created by this phenomenon will require answers that should be based on evidence from practice. That is why it will be necessary to agree on a schedule for the topics and the most useful studying methods so that their impact can be suitably resourced to benefit the progress to a more open yet high quality education.

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