

Network monitoring





Por qué?...



...expectativas

Alcance

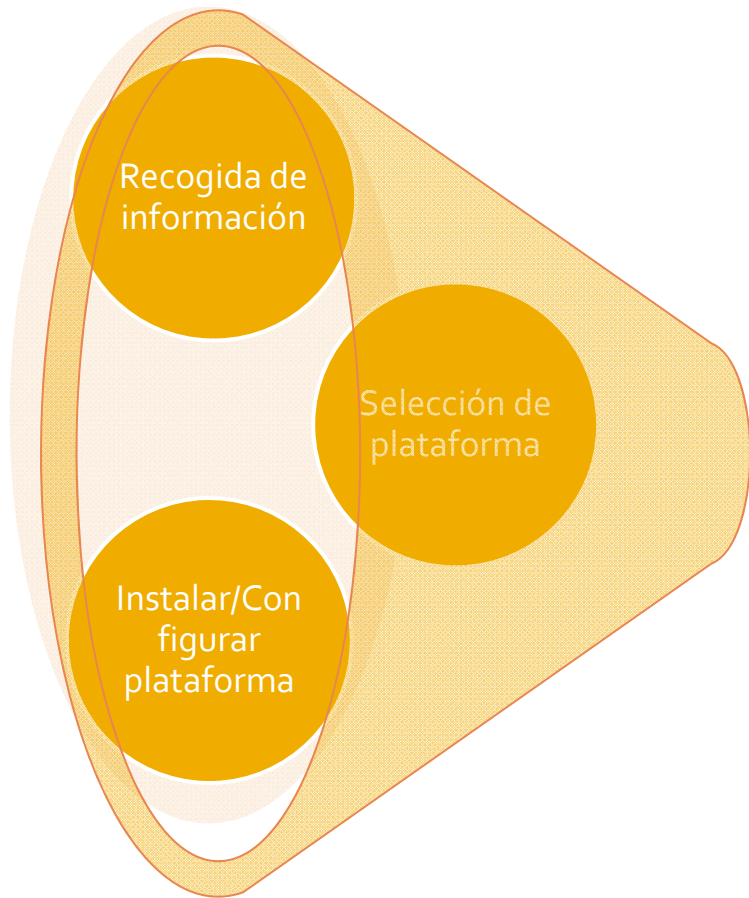
Fase I

- Plataforma base
- Monitorización básica
- Estudio Fase II

Fase II

- Formación HelpDesk
- Despliegue total
- Control batch
- Documento recuperación

Objetivos



Monitorización
Constante



Gestión centralizada



Alertas email / SMS



Anticipación al
problema



PROACTIVIDAD

Software monitorización

Licenciado

HP Openview

Unicenter TNG

Tivoli IBM

GNU GPL

Opsview

Nagios

Icinga

Zabbix

Instalación plataforma

Virtual appliance

Descarga

Reconfigurar para ESX



Parametrización

Configuración Red local

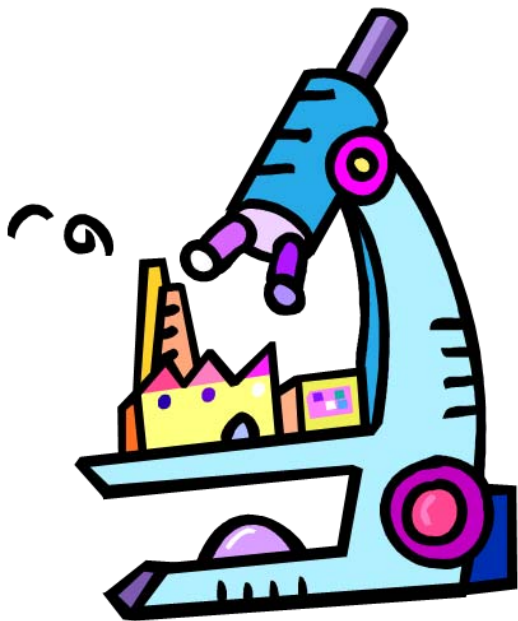


Activar monitorización

Agente nativo

Personalizadas

Selección Plataforma



Interface php

- Interface php fácil manejo

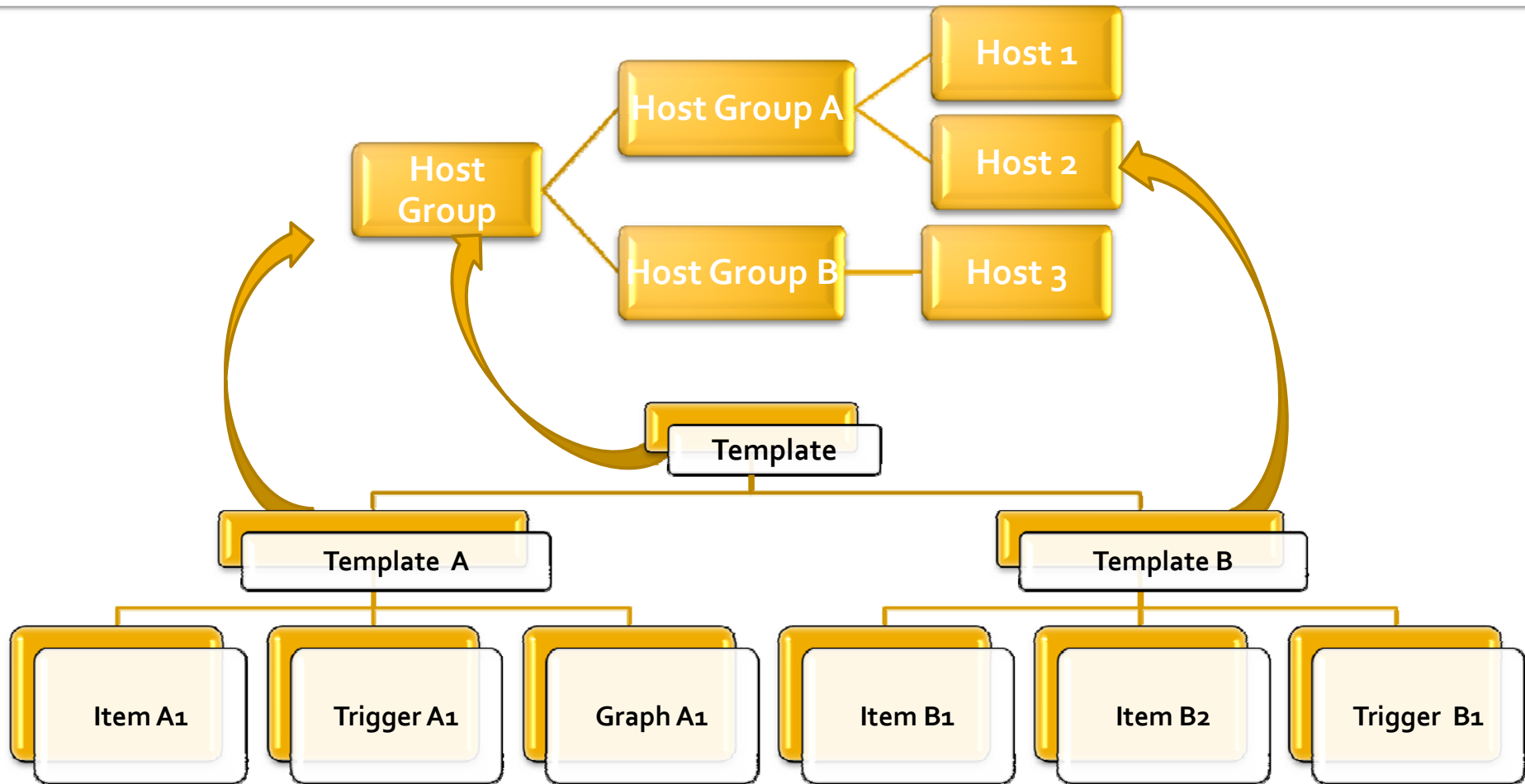
Estructura objetos

- Intuitiva, flexible y potente

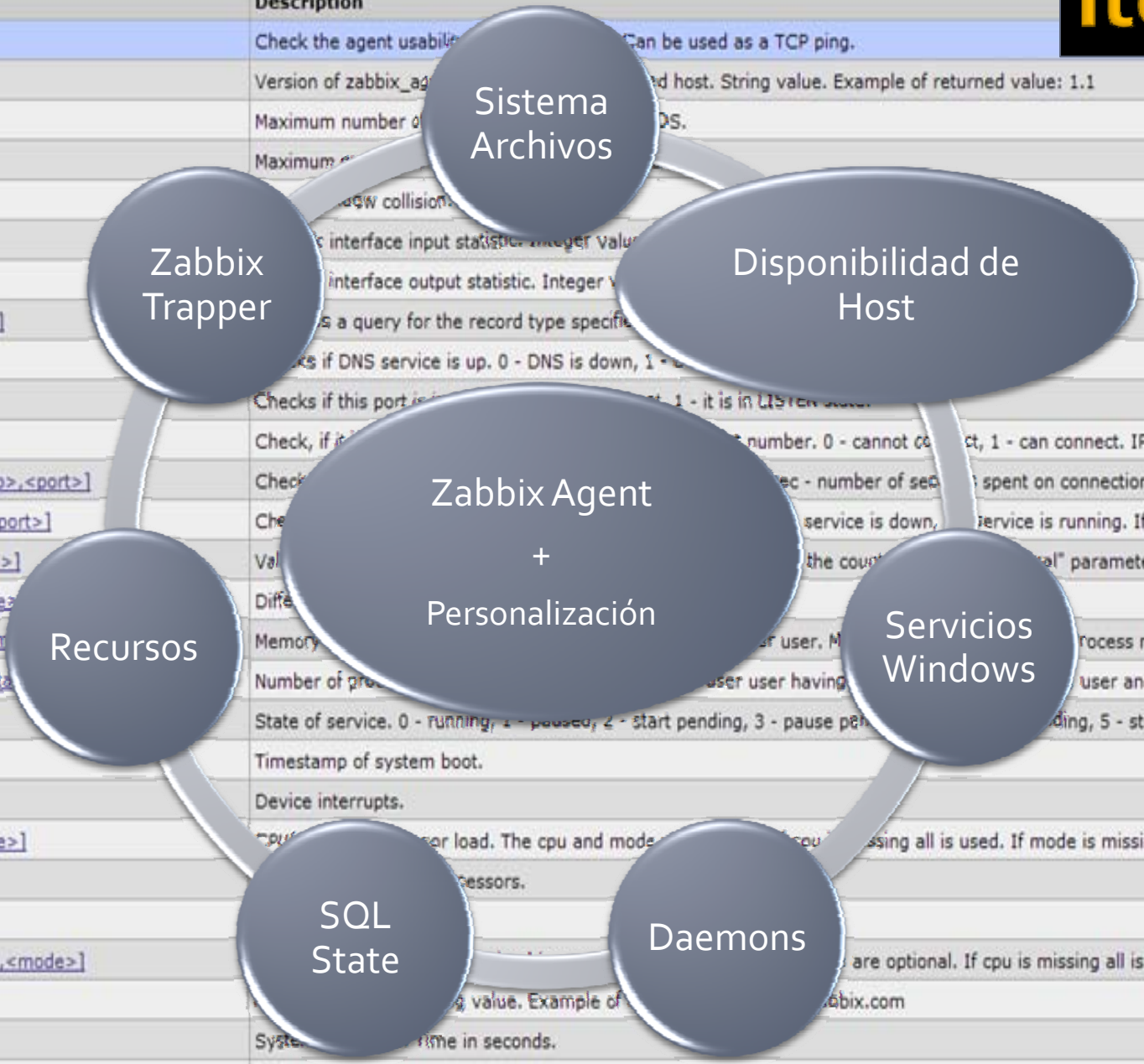
Comunidad

- Soporte en foros

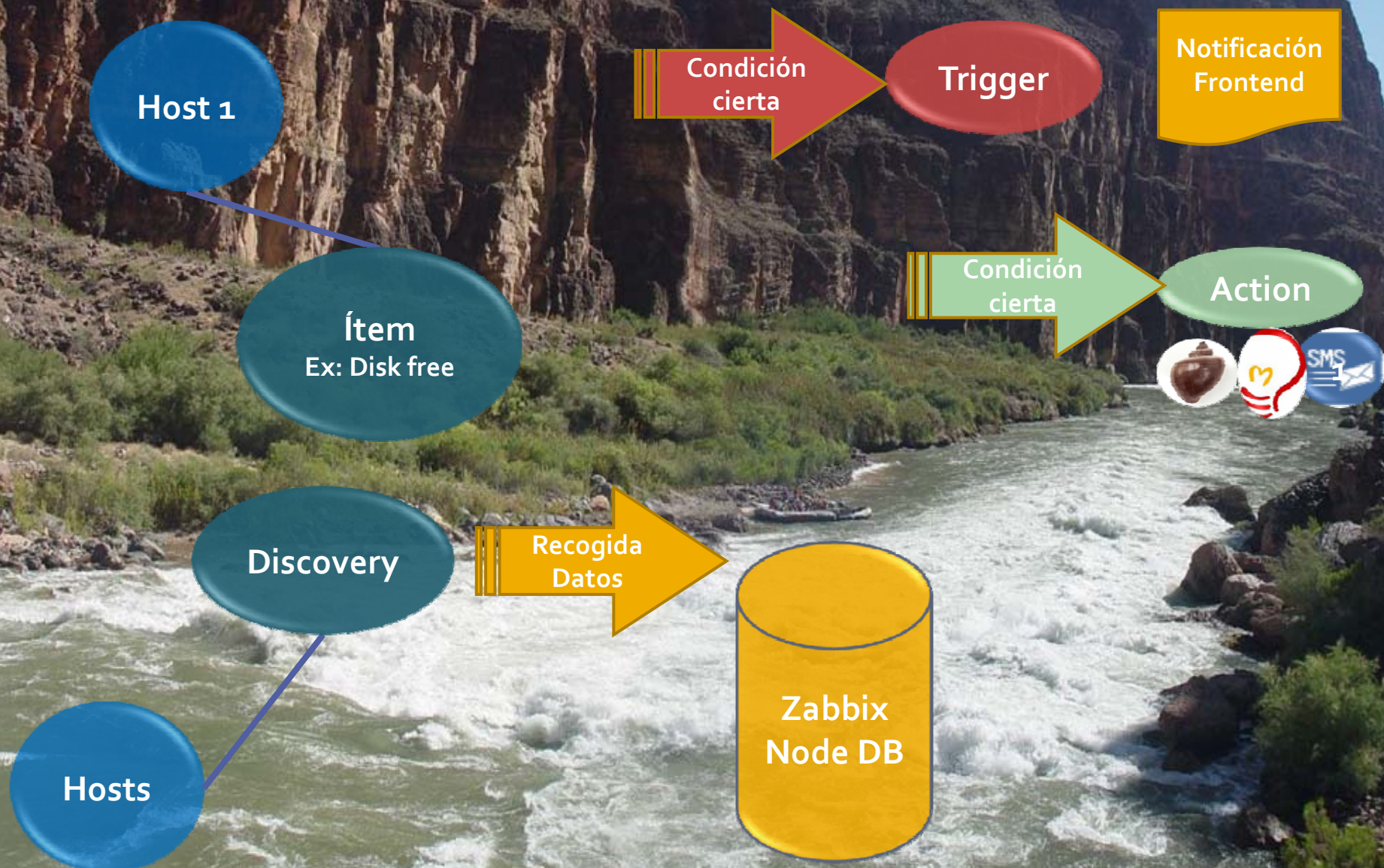
Jerarquía de objetos



Key	Description
agent.ping	Check the agent usability. Can be used as a TCP ping.
agent.version	Version of zabbix_agentd on the monitored host. String value. Example of returned value: 1.1
kernel.maxfiles	Maximum number of open files. Integer value.
kernel.maxproc	Maximum number of processes. Integer value.
net.if.collisions[if]	Number of collisions on interface. Integer value.
net.if.in[if,<mode>]	Interface input statistic. Integer value.
net.if.out[if,<mode>]	Interface output statistic. Integer value.
net.tcp.dns.query[ip,zone,type]	Executes a query for the record type specified. Integer value.
net.tcp.dns[ip,zone]	Checks if DNS service is up. 0 - DNS is down, 1 - DNS is up.
net.tcp.listen[port]	Checks if this port is in LISTEN state. 0 - not in LISTEN state, 1 - it is in LISTEN state.
net.tcp.port[<ip>,<port>]	Check, if it is possible to connect to the port. 0 - cannot connect, 1 - can connect. IP address is optional. If ip is missing 127.0.0.1 is used.
net.tcp.service.perf[service,<ip>,<port>]	Check service performance. Integer value. sec - number of seconds spent on connection to the service. If ip is missing 127.0.0.1 is used.
net.tcp.service[service,<ip>,<port>]	Check service status. 0 - service is down, 1 - service is running. If ip is missing 127.0.0.1 is used.
perf_counter[counter,<interval>]	Value of performance counter. Integer value. interval - the count interval. interval parameter is a number of last seconds.
proc.info[<process>,<attributes>]	Different information about process. String value.
proc.mem[<name>,<user>,<state>]	Memory usage of process. Integer value. name - process name, user and mode is optional. Example of returned value: 1024000 1024000 1024000
proc.num[<name>,<user>,<state>]	Number of processes. Integer value. name - process name, user and state are optional. Example of returned value: 1 1 1
service_state[service]	State of service. 0 - running, 1 - paused, 2 - start pending, 3 - pause pending, 4 - stop pending, 5 - stop pending, 6 - stopped.
system.boottime	Timestamp of system boot.
system.cpu.intr	Device interrupts.
system.cpu.load[<cpu>,<mode>]	CPU load. The cpu and mode are optional. If cpu is missing all is used. If mode is missing avg1 is used. Note that the returned value is multiplied by 100.
system.cpu.num	Number of processors.
system.cpu.switches	Number of CPU switches.
system.cpu.util[<cpu>,<type>,<mode>]	CPU utilization. The cpu and mode are optional. If cpu is missing all is used. If type is missing user is used. Example of returned value: 0.05 0.05 0.05
system.hostname	System hostname. String value. Example of returned value: zabbix.com
system.localtime	System local time in seconds.
system.run[command,<mode>]	Run specified command on the host.
system.s...	



Data workflow



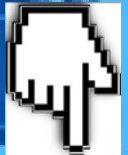
Mapa Global

Mapa local

Servicios

Detalle Servicios

Mapas



TGC Cornella

Mapa de red que muestra conexiones entre:

- Hercules Disk Space
- Africa OK
- Hipocrates OK
- Ares OK
- Nortel-Backbone1-32.1 OK
- Neteye OK

TGC

SMTP ✓

BCNMAIL1

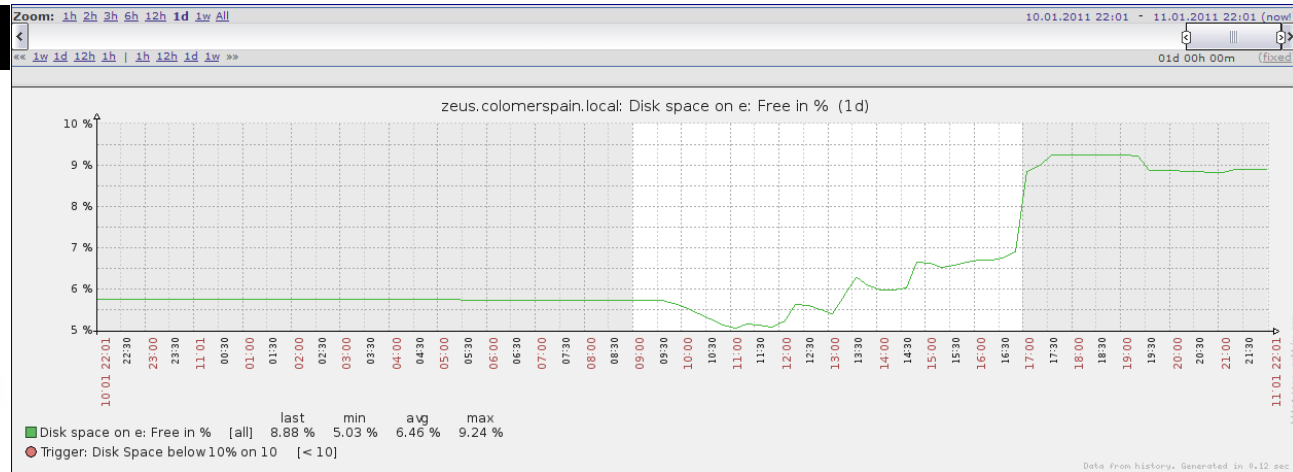
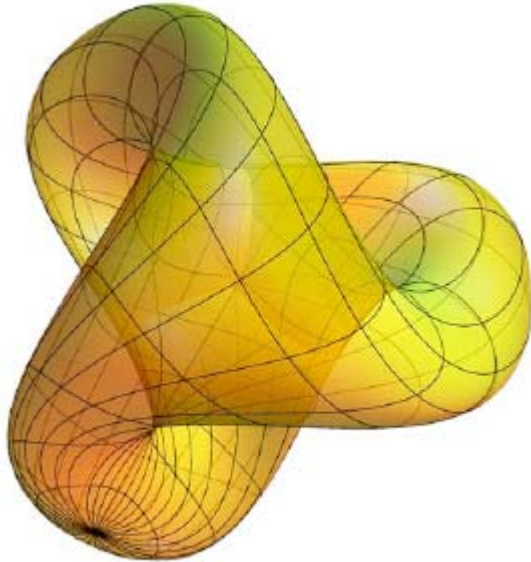
TGC SERVICIOS

Menú de servicios:

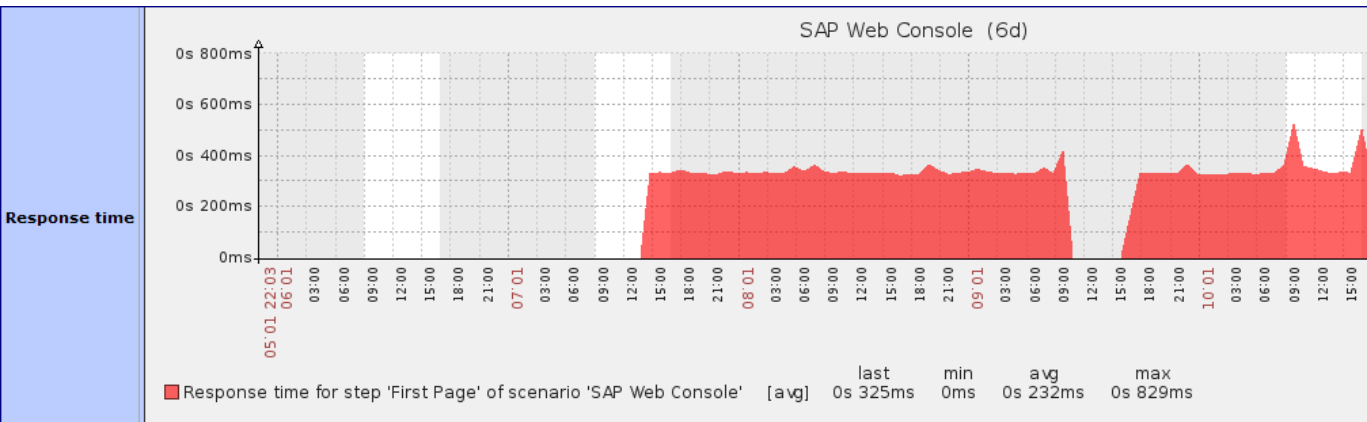
- Correo Electrónico Impresión ✓
- Navegación Internet Aplicaciones Lotus ✓
- Hyperion ✓
- Red ✓

Gráficos

Consumo de disco



Tiempo de respuesta Web



Estudio Fase II

-Alcance-

CheckList

Formación HD

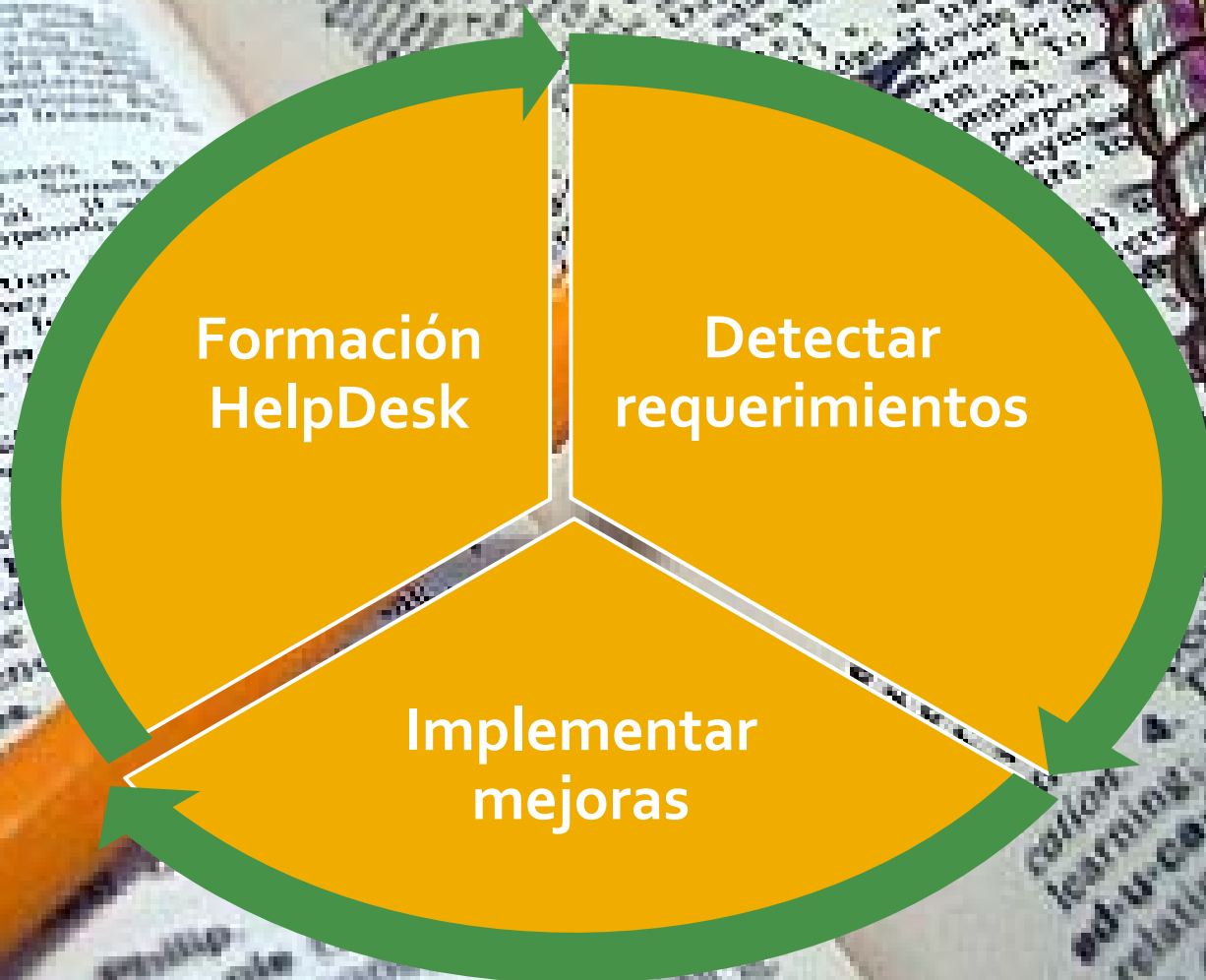
Solución recuperación

Solución upgrade

Worldwide

Estudio Fase II

Actualización constante



Recursos / Inversión



Inversión			
Technical support	25€/hora		
Technical consultant	60€/hora		
	Horas	Recursos	Estimación
Completar checklist diario	8	Technical consultant	480,00 €
Preparación formación(screens,doc, etc.)	5	Technical consultant	300,00 €
Formación HelpDesk	4	Technical consultant Technical support x5	740,00 €
Formación continuada	indeterminadas	Technical consultant Technical support	
Backup aplicativo	20	Technical consultant	1.200,00 €
Monitorización Servidores	20	Technical consultant	1.200,00 €
Monitorización red	40	Technical consultant	2.400,00 €
Avisos SMS (solucion actual)	5	Technical consultant	300,00 €
Avisos por SMS (solución final)	30	Technical consultant	1.800,00 €
Despliegue Worldwide	indeterminadas	Technical consultant	
Procedimiento de upgrade	15	Technical consultant	900,00 €
		TOTAL	9320

Conclusiones



Time	Host	Severity	Description	Status	Severity	Duration	Aut. Action
2013.03.22 12:23:02	Local node: Server 12	High	Proxy stopped on Server 12	OK	High	02:23:00m	
2013.03.22 12:23:02	Local node: Server 12	High	Proxy started on Server 12	OK	High	02:23:00m	
2013.03.22 12:23:02	Local node: Server 12	High	Proxy stopped on Server 12	OK	High	02:23:00m	
2013.03.22 12:23:02	Local node: Server 12	High	Proxy started on Server 12	OK	High	02:23:00m	
2013.03.22 12:23:02	Local node: Server 12	High	Proxy stopped on Server 12	OK	High	02:23:00m	
2013.03.22 12:23:02	Local node: Server 12	High	Proxy started on Server 12	OK	High	02:23:00m	



Projecto Final de Carrera

GNU GPL

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